



TURNING POINT ANNUAL REPORT

2025

THANK YOU TO OUR COMMUNITY OF LOYAL SUPPORTERS



Turning Point

"LET US SACRIFICE OUR
TODAY SO THAT OUR
CHILDREN CAN HAVE A
BETTER TOMORROW."

– A. P. J. ABDUL KALAM.

PO Box 875, Marion, OH 43301-0875
740-382-8988 | 800-232-6505
turningpoint6.org | info@turningpoint6.org

**PREVENTION IS
ALWAYS BETTER
THAN CURE**

About Turning Point

MISSION

Turning Point has the social responsibility to respond to the needs of domestic violence victims by providing shelter, counseling, advocacy and general support services and to identify and confront the causes of domestic violence.

OUR SERVICES

All of Turning Point's services are free of charge and confidential. Services are available to any victim regardless of race, color, religion, gender, sexual orientation, national origin, age, disability, marital status, amnesty or status as a covered veteran in accordance with applicable federal, state and local laws, including victims of federal crimes. Turning Point is committed to fostering an inclusive environment where everyone is treated with dignity and respect. LEP/Deaf/Hard of Hearing Services are available.

PROGRAMS

24 Hour Crisis Line & Texting | Shelter | Food, Clothing, and Transportation | Individual and Group Education and Support | Information and Referral | Victims' Rights Advocacy | Children's Programs | Community Education | Teen Advocacy | Ohio Reformatory for Women Outreach | Housing | Anti-Human Trafficking | Volunteer Program |

FUNDING

Turning Point is funded by Delaware/Morrow Mental Health and Recovery Services Board; United Way of Delaware, Union, and North Central Ohio; Crawford County Job and Family Services; State of Ohio Office of the Attorney General; County Commissioners in Crawford, Delaware, Marion, Morrow, Union, and Wyandot Counties; Office of Violence on Women; The Ohio Domestic Violence Network; Office of Criminal Justice Services; Ohio Department of Rehabilitation & Corrections; and donations from individuals, corporations, foundations and organizations.



LETTER TO THE COMMUNITY

Dear Friends and Supporters,

"Prevention is the quiet work that saves lives before harm ever happens."-Unknown

I hope this letter finds you in good health and spirits. As we enter the month of October, we once again come together with purpose and resolve to observe Domestic Violence Awareness Month (DVAM). This annual campaign serves as both a solemn reminder of the ongoing crisis of domestic violence and an opportunity to renew our collective commitment to creating communities where safety, dignity, and respect are the norm.

The 2024-2025 year has been one of growth, reflection, and renewed focus on prevention-based efforts, particularly in supporting children who are experiencing domestic violence in their homes. The Ohio Domestic Violence Network's Annual Fatality Report revealed devastating statistics: this past year was the most lethal on record for intimate partner-related homicides, with 157 fatalities, a 37% increase from the prior year.

Among those lost was Sheriff Deputy Daniel Sherrer, age 31, one of our own advocates in the fight to end domestic violence. We pause to honor his memory, extend our deepest condolences to his family, and recognize his service and commitment to the cause. These losses are painful and unnecessary reminders of why our mission must continue with urgency and determination.

At Turning Point, we remain steadfast in our work to prevent violence before it begins. Through strong partnerships with the Delaware-Morrow Mental Health & Recovery Services Board (DMMHRSB) and the Ohio Domestic Violence Network, we deliver critical prevention programming and immediate crisis services to those most in need. Each year, more than 20,000 hotline calls, including many through our own, are answered by compassionate advocates who provide safety planning, resources, and support around the clock.

This year's theme, "Building Safe Futures," reflects our belief that safety starts long before a crisis call. Prevention means identifying patterns of power, control, and silence early—and replacing them with education, empathy, and empowerment. It means teaching youth about healthy relationships, engaging individuals who may use violence to become part of the solution, and addressing the cultural norms that allow abuse to persist.

We are proud to share that our Prevention and Education team reached 5,311 students this year, expanding programming within local schools to address emerging issues, such as the normalization of tracking and surveillance behaviors among teens. We also launched new anti-human trafficking initiatives, partnering with the Ohio Attorney General's Office to develop coordinated response systems across our six-county service area.

In total, Turning Point served 7,153 individuals across all programs this year, including Teen Prevention, Shelter and Safe Haven, Advocacy, Outreach, Housing, Anti-Human Trafficking, and Case Management Services. Within our shelters, we provided 18,989 family days of care, a testament to the dedication of our staff, volunteers, and community supporters.

We could not do this work without our partners, donors, and grantors, whose generosity and belief in our mission make it possible to transform lives every day. Your support builds the foundation for a future where families thrive free from fear.

As we observe Domestic Violence Awareness Month this October, let us remember that advocacy is at the core of change, and that change begins with one brave conversation. Together, we can make prevention not just a program, but a way of life. Let's all speak up, step in, and stop the violence, because every voice matters, and every action counts.

Sincerely,



Amber Scott
President/CEO



2024-25 Board of Directors



Vicki Kimmel
President
Self Employment-Consulting



Angie Thompson
Vice President
Digital Marketing Specialist
Richwood Bank



Randy Coleman
Treasurer-Finance Chair
Self-Employed



Tara Dyer
Secretary
Retired, Educator



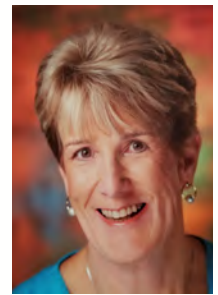
Cathy Studer
Self-Employed, Author



Kimberly Kellermann
Senior Vice President of
Global Operations, Greif Inc.



Suzanne Binau
Development Chair
Retired Non-Profit Professional



Adrienne Corbett
Programs Chair
Retired, Executive Director



Leiha Lamb
Relationship Development Manager,
United Federal Credit Union



Maj. BJ Gruber
Governance Chair
Marion City Police Department, Major



Dr. Shelly Dason
Principal/Director of Student Services



Kiely Clark
Sr. Consultant, Ethics and Compliance, Cardinal Health
Newly Appointed



Marla Gilreath
General Counsel
of Public Policy
Ohio Health Information Partnership
Newly Appointed



Dr. Kevin Rider PE, CPE
Human Factors Expert Owner
Delaware City Councilman
Newly Appointed



Lisa Hughes
Vice President of
the Human Resources Technology,
Operations, and People Analytics Organization
Newly Appointed



Wendy Shaw
Vice President of
Shared Business Solutions
Newly Appointed

Meet Our Leadership Team



AMBER SCOTT
PRESIDENT/CEO



PAULA BURNSIDE
PROGRAM DIRECTOR



AMY COOPERIDER



MELISSA PRESTIEN
HOUSING DIRECTOR



JENISE LEFEVRE
DEVELOPMENT COORDINATOR

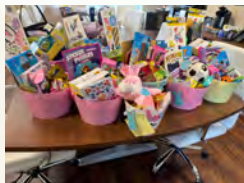


KATIE GATES
SHELTER DIRECTOR



NIKKI MALO
ANTI-HUMAN TRAFFICKING COORDINATOR

Captured Moments



Stories of Triumph:



Moving into a domestic violence shelter is often an emotional turning point marked by fear, uncertainty, and hope all at once. For many survivors, arriving at the shelter means leaving behind not just a home, but a life shaped by control and abuse. The first few days can feel disorienting as they adjust to a new environment, share space with others facing similar trauma, and begin to rebuild a sense of safety. Over time, the support from shelter staff becomes critical. Our advocates and family support personnel provide not only practical help like safety planning, legal advocacy, and connections to resources, but also emotional stability. Survivors begin to regain confidence, rediscover autonomy, and imagine a future that once felt unreachable. Transitioning into safe and stable housing marks another shift. It is both exciting and intimidating, freedom mixed with the challenges of independence. Survivors describe feeling empowered yet cautious, learning to navigate daily life without fear while continuing to heal. The move signifies more than physical relocation; it is a step toward reclaiming identity, stability, and hope for the future.

Client Story: *"I ended up going to Turning Point in November 2024. I can now look back and see that even though I did not want to go that route because I was embarrassed and ashamed, to say the least, I knew at that point I had to do what was necessary. Around September 2024, I had left my abusive relationship but felt like I did not have a choice but to go back and found myself back with him on and off until I went to Turning Point. I remember looking in the mirror a week prior, saying I will not live like this, and I had to make a change. I was so terrified. I remember the feeling of letting my kids down. We had just got our house the way we wanted it, new beds, wall decor, just about everything. When we left, we were only able to take a bookbag full of clothes for each of us. The feeling of failure really soaked in. Once I got to Turning Point, it was scary. It was such a big change. I remember thinking multiple times that maybe I should just go back, but thankfully I did not. I cried a lot of tears on that bunk bed once my kids would go to sleep. You know, sometimes I even felt guilty for being there because my abuser was more mentally and financially abusive and not so much physical. I learned throughout my stay that abuse is abuse no matter what form it comes in. I learned so much during my time at Turning Point. I met with my Family Coordinator (Audra) weekly; she was always there for me when I needed help with questions or when I was feeling depressed. She helped me get all the paperwork needed to be able to move out into my own place and get back on my feet. She was so helpful in finding items for us to move, and for her, I am so thankful. My advocate (Lydia) helped me with all the court stuff and also helped me feel safe again. For some reason, I related to her so much. I remember breaking down and crying, just expressing my feelings constantly because the court stuff got to be overwhelming for me. She explained everything to me in a way where I could understand it all. My housing advocate (Shanna) helped me get a house for my me and my babies. She has also helped me learn to budget my money. I was able to get a new car by setting goals and learning so much about budgeting. I am more than thankful for all the staff at Turning Point, but those three women forever changed my life, and I will never forget them. I am so thankful that I made the decision to go and got the guidance that I have now to navigate through this new life I was able to build for my kids."*

CLIENT SUCCESS
"BUT NEVER BACKWARDS"

-ABRAHAM LINCOLN

Thank you for reading!



Pictured-Nikki Malo



Program and Staff Spotlight

During the 2024–2025 program year, and in partnership with our statewide coalition, the Ohio Domestic Violence Network (ODVN), Turning Point launched specialized programming to support victims and survivors of human trafficking. This initiative represents an important expansion of our mission to provide comprehensive, trauma-informed care to individuals impacted by violence and exploitation. This new focus has already resulted in several key accomplishments, including the promotion of Nikki Malo, one of our seasoned advocates, to the role of Anti-Human Trafficking Coordinator. Nikki has worked tirelessly to ensure that Turning Point is recognized and included in both local and statewide systems designed to increase survivor access to services and support.

One of the agency's primary goals has been to ensure that survivors of human trafficking have access to resources and transitional planning support to help them rebuild safe, stable, and independent lives.

Nikki has now completed her first year as Turning Point's Anti-Human Trafficking Coordinator, and it has been a year of remarkable progress and growth. She has been instrumental in registering Turning Point as a certified agency with both the Ohio Attorney General's Human Trafficking Hotline and the National Human Trafficking Hotline, enhancing our visibility and accessibility to survivors in need.

Nikki actively collaborates with the Delaware County Against Human Trafficking Coalition and has been a driving force in the development of the Crawford/Marion Human Trafficking Coalition. In Marion County, the Domestic Violence Task Force also serves as the Human Trafficking Task Force, where Nikki plays a vital role in coordinating efforts and expanding partnerships.

This Task Force is spearheading an upcoming two-day Human Trafficking Training for Law Enforcement and Advocates, designed to strengthen local response and survivor support. Impressively, Nikki secured certification for Turning Point to provide Continuing Education Units (CEUs) for this and future trainings offered by the agency.

She also maintains regular collaboration with the Salvation Army's Central Ohio Reach & Restore Coalition, recognized leaders in serving human trafficking survivors. Through these partnerships, Nikki has expanded her knowledge base and network of resources, allowing her to provide comprehensive case management services to survivors entering Turning Point's shelter and non-residential programs.

In addition, Nikki is working closely with our new Training & Education Coordinator to deliver ongoing training to staff, both in-person and online through our website. She has also provided education and outreach to community agencies across all of our service counties on the realities and challenges of human trafficking. To further enhance community awareness, Nikki has partnered with our Development Coordinator on the design of new posters and rack cards to distribute at events and training sessions.

Nikki's dedication, collaboration, and leadership continued to strengthen Turning Point's capacity to serve survivors and raise awareness about human trafficking across our communities.

**IF YOU SUSPECT SOMEONE
MAY BE A VICTIM OF HUMAN
TRAFFICKING, FIRST REPORT
IT TO LOCAL AUTHORITIES**

**FOR ADDITIONAL SUPPORT
PLEASE REACH OUT TO OUR
CRISIS LINE AT
1-800-232-6505 OR**

**VISIT OUR WEBSITE AT
WWW.TURNINGPOINT6.ORG**

PROGRAMS THAT CREATE LASTING IMPACT

Pictured-Marica Phipps-Johnson

THE OHIO REFORMATORY FOR WOMEN

Our Outreach Coordinator (Marica Johnson) for the Offender Reentry and Women's (ORW) Program has now completed one year in the role, working directly with incarcerated women who have experienced domestic violence. Through this position, she facilitates two educational series, Domestic Violence and Choosing Peace (Women Who Use Force)—each running for 12 weeks and offered four times per week. Over the past year, she has successfully graduated eight classes, reaching a total of 140 women.

These programs have become so impactful that there are currently **840** women on the waitlist hoping to participate, and another **767** served. One of the most meaningful outcomes of this work has been the creation of the Peacekeepers, a group of prior graduates who now return to assist with sessions and support new participants throughout the series.

The impact of these programs is evident in participants' personal stories. During one session, a woman tearfully shared that, because of the program, she had reconnected with her family after more than 35 years of no communication. The Outreach Coordinator has also facilitated connections for several women preparing for release, referring them to Turning Point's Transitional Housing Program to ensure continued support and stability as they reenter the community.



Pictured-Grace Sims



Pictured-Dennell Evans

"OUR HEARTBEATS"

Our shelter staff, led by our Shelter Director, "Katie Gates", serves as the vital oil that keeps our engine running smoothly. The "Program Aides" and "Program Aide Coordinators" are the heartbeat of our agency, and rightfully so. These devoted team members ensure that survivors experience a safe, welcoming, and supportive environment during their times of need. They operate our 24-hour crisis hotline and manage shelter operations around the clock seven days a week, including holidays that help is always available when it matters most.

Our Program Aide Coordinator, "Dennell Evans", is passionately committed to ensuring that every Program Aide not only acquires the technical skills necessary for their role but also fully understands and embodies the essence of Turning Point: compassion, empathy, and unwavering support for every survivor who enters our doors.

Dennell expressed, "The heartbeat of Turning Point is understanding what we do, how we do it, and why we do it. It is an understanding of why Turning Point exists. Our staff exemplifies this beautifully. They engage with the residents and clients in a manner that demonstrates care and concern, meeting them where they are while allowing space for their personal journeys."



A HOME AWAY FROM HOME: CREATING COMFORT AND HOPE IN TURNING POINT'S SHELTERS

For domestic violence survivors staying is easier than leaving. For many survivors of domestic violence, the decision to leave an abusive relationship is one of the most difficult choices they will ever make. It often means walking away from the familiar home, belongings, and sometimes even loved ones to step into the unknown. That's why it's so important that when survivors arrive at a domestic violence shelter, what they find is not just a safe place, but a home away from home.

At its heart, our shelter is a lifeline a secure environment where survivors and their children can begin to heal, rebuild, and rediscover a sense of peace. But transforming a shelter into a warm, welcoming home requires more than walls and beds. It takes compassion, intentional design, and a commitment to restoring dignity and stability.

At Turning Point, we are dedicated to not only being one of the most trustworthy organizations within all six of our counties but also dedicated to ensuring that this trustworthiness is as a result of our commitment to providing great service that goes above and beyond shelter stay. Comfort begins with the environment. Thoughtful touches soft lighting, cozy furniture, warm bedding, and calming colors can help ease anxiety and fear. Common spaces that feel inviting encourage residents to connect, share meals, and build supportive relationships.

Top of our priority list are the **151** children who entered our shelters this past year and are often the forgotten victims of such traumatic experiences. They too have been uprooted from their norm, exposed to an unfortunate and somewhat unpredictable lifestyle. Children's areas filled with books, toys, and art supplies remind the little ones that play, and laughter are still allowed, even in the midst of transition.

Mural Credit
Audra Newland
Family Coordinator



A Splash of Hope: A mural is so much more than paint on a wall.

When families enter a domestic violence shelter, they often arrive carrying more than just their belongings they bring fear, uncertainty, and the weight of experiences that no one, especially a child, should have to bear. For children, the abrupt transition from their familiar surroundings to a shelter can be confusing and frightening. That's why creating a warm, welcoming environment is not just an aesthetic choice, it is an essential part of the healing process.

One of the most powerful ways to transform a shelter's children's space is through the addition of a child-like mural, a bright, imaginative piece of art designed to bring comfort, safety, and joy to young hearts that have endured far too much. Our Family Coordinator Audra Newland started the creation of the Mural a couple of years ago and completed while working with families and children. It is our visual message of safety and belonging. Audra and the Turning Point team believe that for children who may not yet have the words to express what they feel, color and imagery can communicate peace and reassurance in ways language cannot. A mural that feels playful and familiar helps reduce anxiety, encouraging children to relax, explore, and begin to feel comfortable again.



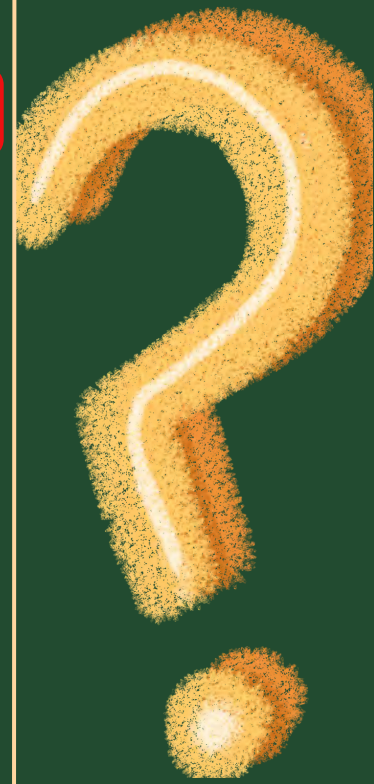
HOW YOU CAN HELP

Donor Impact!

DONATE 

In today's ever-changing philanthropic landscape, foundation funds, general donations, and in-kind donations play a critical role in ensuring the sustainability and impact of nonprofit organizations. Whether large or small, Turning Point relies on consistent financial support to fulfill our mission, respond to community needs, and plan for long-term growth. Turning Point benefits annually from foundation funds whether endowed, restricted, or donor-advised, these funds have offered both stability and flexibility that are essential to advancing our work that supports survivors.

In-kind donations and volunteer support are the backbone of all nonprofit organizations. But for Turning Point these immeasurable supports help extend resources, reduce costs, and strengthen community impact. These contributions, whether through donated goods, professional services, or volunteer time play a vital role in ensuring that our limited financial resources can be directed toward mission-driven programs. We are so grateful for the communities in all six of the counties we serve for the amount of support received through in-kind services. Over the course of the 2024-2025 fiscal year, we were able to leverage a total of **\$443,020** in non-monetary in-kind services.



BENEFITS FROM BOTH MONETARY AND NON-MONETARY DONATIONS IN 2024-2025

- MAINTAINED STAFF CAPACITY ALLOWED US TO CONTINUE DELIVERING ESSENTIAL SERVICES THAT SUPPORT THE WELL-BEING OF CHILDREN AND YOUNG PEOPLE.
- WE PROVIDED COMPREHENSIVE SERVICES TO INDIVIDUALS IMPACTED BY HUMAN TRAFFICKING, ADDRESSING NEEDS NOT COVERED BY GRANTS ASIDE FROM STAFF SALARIES.
- WE EXPANDED OUR REACH TO SERVE 7,153 INDIVIDUALS, PROVIDING ESSENTIAL RESOURCES SUCH AS FOOD, LEGAL SUPPORT, MOVING ASSISTANCE, SECURITY CAMERAS, CLOTHING, TRANSPORTATION, AND OTHER CRITICAL SERVICES THAT ARE NOT ALWAYS COVERED BY GRANT FUNDING.
- THESE FUNDS HELPED COVER ESSENTIAL OVERHEAD EXPENSES WITHIN THE SHELTER, INCLUDING SUPPLEMENTAL FOOD COSTS ONCE THE GRANT-BASED FOOD BUDGET WAS DEPLETED, UTILITIES NOT COVERED BY GRANTS, STAFF SALARIES OUTSIDE OF GRANT FUNDING, AND OTHER CRITICAL ADMINISTRATIVE COSTS THAT ARE NOT ELIGIBLE FOR GRANT REIMBURSEMENT.
- WE ENHANCED OUR TECHNOLOGICAL INFRASTRUCTURE TO STRENGTHEN SECURITY SYSTEMS AND PREVENT POTENTIAL BREAKDOWNS IN BOTH THE MARION AND DELAWARE SHELTERS.
- THROUGH THE SUPPORT OF THE DELAWARE COUNTY COMMISSIONERS AND GENEROUS IN-KIND CONTRIBUTIONS, WE INSTALLED A NEW GENERATOR TO SAFEGUARD THE SHELTER FROM SECURITY RISKS AND ENSURE UNINTERRUPTED OPERATIONS DURING NATURAL DISASTERS.
- HOLIDAY SUPPORT WAS PROVIDED TO 45 FAMILIES, ENCOMPASSING 75 CHILDREN, TO ENSURE THEY HAD THE NECESSARY RESOURCES TO ENJOY THE SEASON.
- WE PROVIDED ESSENTIAL HOUSEHOLD ITEMS AND PERSONALIZED SUPPORT TO OVER 300 FAMILIES THROUGH OUR OUTREACH SERVICES.
- CRITICAL REPAIRS WERE COMPLETED THROUGHOUT THE SHELTER TO ADDRESS DAMAGE FROM WEAR AND TEAR AND THE IMPACT OF NATURAL DISASTERS.

AND THANKS TO THE GENEROSITY OF THE COMMUNITY SO MUCH MORE.....

WHY FOUNDATION IN-KIND, AND GENERAL FUNDS MATTER

- STABILITY IN UNCERTAIN TIMES
- SUSTAINED MISSION IMPACT
- ENCOURAGING STRATEGIC GROWTH
- BUILDING DONOR CONFIDENCE
- ENCOURAGE ONGOING GIVING
- LEVERAGING ADDITIONAL SUPPORT



PROGRAMS AND SERVICES

	<u>Crawford</u>	<u>Delaware</u>	<u>Marion</u>	<u>Morrow</u>	<u>Union</u>	<u>Wyandot</u>	<u>Other or Unknown</u>	<u>Total</u>
Crisis Calls	74 (6%)	201 (17%)	358 (31%)	29 (2%)	77 (6%)	16 (1%)	441 (37%)	1196
Total Shelter								
Women	1 (2%)	29 (16%)	64 (36%)	6 (3%)	12 (7%)	2 (1%)	63 (36%)	177
Men	0	0	0	0	1 (33%)	0	2 (67%)	3
Transgender	0	0	0	0	0	0	1 (100%)	1
Other/Unknown	0	2 (67%)	1 (33%)	0	0	0	0	3
Children	5 (3%)	36 (24%)	65 (43%)	3 (2%)	6 (4%)	1 (1%)	35 (23%)	151
Family Days of Stay in Shelter	401	2,582	6,350	573	1,741	8	7,334	18,989
Average Day of Stay	45	43	51	72	108	8	57	59
In-Shelter Transitional Housing # Families	0	1	0	0	1	0	0	2
Stand Alone Transitional Houses # Families	0	3	0	0	0	0	1	4
Total Outreach								
Women	17 (6%)	46 (15%)	102 (34%)	1 (1%)	41 (14%)	5 (2%)	90 (30%)	302
Men	0	0	0	0	0	1 (25%)	3 (75%)	4
Transgender	0	00	0	0	0	0	1 (100%)	1
Other/Unknown	0	1 (100%)	0	0	0	0	0	1
Teen School Prevention								
# Students	479 (9%)	2453 (46%)	1514 (28%)	157 (3%)	360 (7%)	348 (7%)	0	5311
# Schools	6 (14%)	18 (42%)	7 (16%)	4 (9%)	5 (12%)	3 (7%)	0	43

Populations Served

RACE

American Indian/Alaska Native.....1%
 Race Unknown.....1%
 Asian.....2%
 Multiple Races.....9%
 Black/African American.....14%
 Hispanic.....7%
 White.....58%

AGE

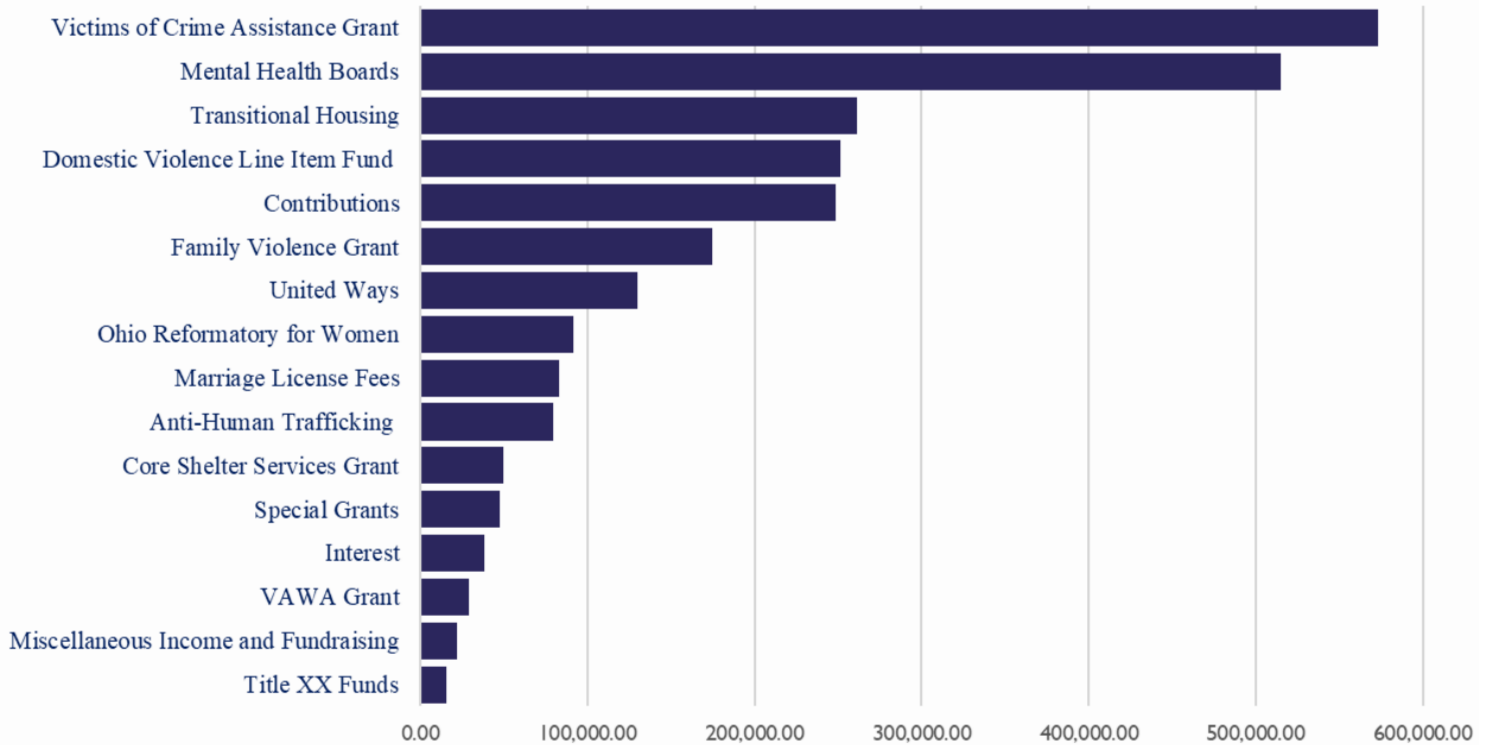
0-6 years.....18%
 7-12 years.....8%
 13-17 years.....4%
 18-24 years.....8%
 25-39 years.....60%
 60+ years.....2%

GENDER

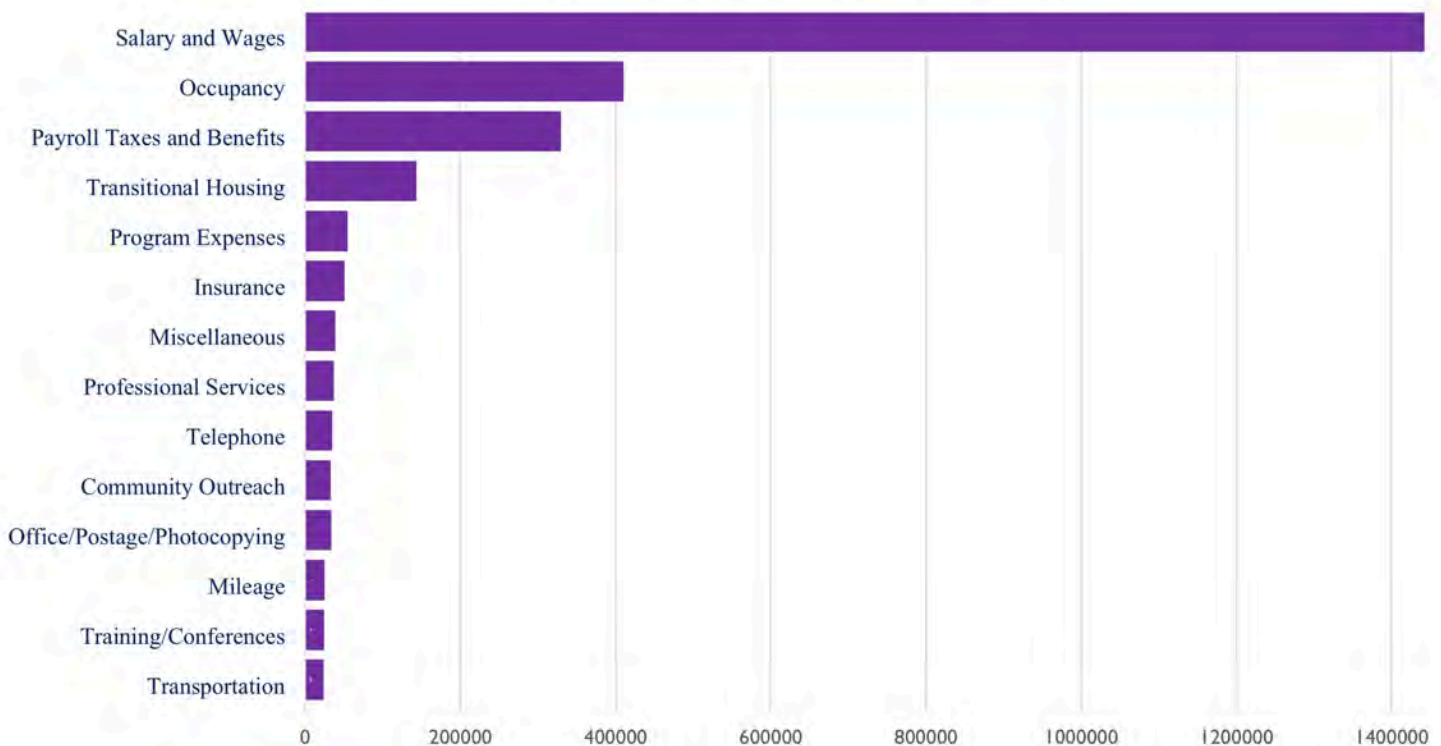
Female.....81%
 Male.....13%
 Transgender.....1%

FINANCIAL STATISTICS

Support and Revenue Fiscal Year 2025



Operating Expenses- Fiscal Year 2025



TURNING POINT SERVING DOMESTIC VIOLENCE VICTIMS AND THEIR FAMILIES SINCE 1979



TURNING POINT NEEDS YOUR SUPPORT!

JOIN OUR GIVING
COMMUNITY

[DONATE](#)

PARTNER AGAINST
VIOLENCE

[VOLUNTEER](#)

KNOWLEDGE IS
POWER

[LEARN MORE](#)

We offer our heartfelt gratitude to our community of supporters! Our work would not be possible without the many people, companies, foundations and government entities who believe in our mission. If you wish to learn more, please visit www.turningpoint6.org. For volunteer opportunities, please contact our Volunteer Coordinator, Kayla Dittmer, at: kdittmer@turningpoint6.org. For fundraising information, or to make a financial contribution, please contact Turning Point Development Coordinator Jenise Lefevre at jlefevre@turningpoint6.org