

**LOVE**  
IS NOT  
**ABUSIVE**

TOGETHER, WE CAN END THE ABUSE.

**FIGHT  
DOMESTIC  
VIOLENCE**

*Help end the silence. Report it if you see it.*

# TURNING POINT ANNUAL REPORT

**2023**

THANK YOU TO OUR COMMUNITY OF LOYAL SUPPORTERS



## Turning Point

**“I HAVE NOT FAILED, I  
JUST FOUND 10,000  
WAYS THAT WON’T  
WORK.”**

**-THOMAS EDISON**

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# About Turning Point

## MISSION

Turning Point has the social responsibility to respond to the needs of domestic violence victims by providing shelter, counseling, advocacy and general support services and to identify and confront the causes of domestic violence.

## OUR SERVICES

All of Turning Point's services are free of charge and confidential. Services are available to any victim regardless of race, color, religion, gender, sexual orientation, national origin, age, disability, marital status, amnesty or status as a covered veteran in accordance with applicable federal, state and local laws, including victims of federal crimes. Turning Point is committed to being a Safe Zone, part of the visible network of LGBTQIA+ allies. LEP/Deaf/Hard of Hearing Services are available.

## PROGRAMS

24 Hour Crisis Line & Texting | Shelter | Food, Clothing, and Transportation | Individual and Group Education and Support | Information and Referral | Victims' Rights Advocacy | Children's Programs | Community Education | Teen Advocacy | Ohio Reformatory for Women Outreach | Volunteer Program

## FUNDING

Turning Point is funded by Delaware/Morrow Mental Health and Recovery Services Board; United Way of Delaware, Morrow, Union, and North Central Ohio; Crawford County Job and Family Services; State of Ohio Office of the Attorney General; County Commissioners in Crawford, Delaware, Marion, Morrow, Union, and Wyandot Counties; Office of Criminal Justice Services; Ohio Department of Rehabilitation & Corrections; and donations from individuals, corporations, foundations and organizations.



# LETTER TO THE COMMUNITY

Dear Friends and Supporters,

I hope this letter finds you all in good health and spirits. As we embark upon the month of October, it is with a sense of responsibility and commitment that we come together as a community to observe Domestic Violence Awareness Month (DVAM). This annual campaign serves as a poignant reminder of the pervasive issue of domestic violence and the importance of fostering a community that stands united against it.

The changing of the leaves, weather, cool clothing to cozy, and pumpkin spice everything, reminds us that there is a need to remain on the forefront of change particularly for those who need to live completely transformed lives. Change is just what we were aiming for during the 2022-2023 fiscal year. As a reminder and according to The National Coalition Against Domestic Violence, 1 in 4 women and 1 in 9 men experience severe intimate partner physical violence within their lifetime. In addition to this, more than 20,000 calls are taken through domestic violence hotlines each year. The team of Turning Point are working daily to ensure clients have access to safety, adequate support services, and will continue to create and deploy programs that support the long-term success of sexual assault and domestic violence survivors.

We have refreshed the look of our shelters, website, logo, and are launching new and creative programming that addresses the needs of teens and children.

Over the last year Turning Point has focused heavily on being a part of the solution, particularly the solution that helps to address the current housing crisis. We have developed programs that support survivors with the process of transitioning from abusive households to homes filled with love and joy year-round. As mentioned in last year's annual report, prevention is the key to the success of our clients and one preventative measure is establishing independence before individuals leave the shelter. Part of that process includes securing adequate and affordable housing that will ultimately prevent the return of a survivor to a toxic environment. Our work is always centered around preventing the cycle of abuse and we do this with the help of community members and stakeholders who also hold the passion of prevention near and dear to their hearts.

As we once again embark upon October, the Fall, and DV Awareness month. Let this message and all of the great work of Turning Point serve as a call to action. We encourage all advocates, allies, and professionals to speak loudly about the triumph and courage of our survivors and find creative ways to support. Domestic violence affects individuals from all walks of life, irrespective of age, gender, race, or socioeconomic status. It is a deeply rooted societal problem that demands our attention, empathy, and action. This month and this year, let us not only raise awareness but also strive to create an environment that supports survivors, educates our community, and ultimately works towards the prevention of domestic violence.

Sincerely,



Amber Scott  
President/CEO





# Board of Directors



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Assistant Prosecutor, City of Delaware



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**Crystal Cassidy**  
External Communications Specialist, Greif Inc.



**Kimberly Kellermann**  
Senior Vice President of  
Global Operations, Greif Inc.



**Leiha Lamb**  
Relationship Development Manager,  
United Federal Credit Union

# Meet Our Leadership Team



**AMBER SCOTT**  
PRESIDENT/CEO



**PAULA BURNSIDE**  
PROGRAM DIRECTOR



**AMY COOPERIDER**  
FINANCE DIRECTOR



**JENISE LEFEVRE**  
VOLUNTEER COORDINATOR



**KATIE GATES**  
SHELTER DIRECTOR

# Captured Moments



# TURNING POINT PROGRAMS

## A PARTNERSHIP WORTH CELEBRATING!

Last year, Turning Point provided services to over 5,000 individuals through crisis line calls, in-shelter stays, and outreach advocacy. "Providing safety and shelter to those in crisis is our primary objective but our mission requires us to be abreast of the forever changing needs of our clients," says Turning Point's President/CEO, Amber Scott. According to the harm reduction model, the housing first model is an evidence-based practice intended to serve individuals with trauma-based barriers to locating and securing adequate housing. In order for our shelter clients to be successful upon departure and to not return to volatile situations we must equip individuals with all of the tools and resources that create safe and healthy lives outside of the shelter. We do so by providing comprehensive case management services with very individualized plans that are designed to address each client's unique needs.

Ohio Domestic Violence Network (ODVN) and the Executive Director of Ohio's statewide coalition Mary O'Doherty understands the importance of transitioning support for survivors as it truly is the factor of success or return. With that being said, Mary and her leadership team works tirelessly to advocate for funding that support these services and partners with organizations like Turning Point to deploy strategies. During the 2022-2023 program year, Turning Point provided housing support services to women, men and children through both the OVW and REACH programs. These programs allow for individuals to transition into affordable housing and provide financial support for both rent and utilities for sustainability purposes. The partnership with ODVN makes all the difference in the lives of our clients and is truly a partnership worth celebrating!

According to the U.S. Department of Housing and Urban Development, affordable housing fosters community resilience by ensuring that individuals of varying socio-economic backgrounds can contribute to the social fabric. Affordable housing is not just a basic human right; it is a cornerstone of thriving communities and a catalyst for societal progress. The significance of affordable housing is underscored by the profound impact it has on individuals, families, and the overall well-being of our society.

### A WONDERFUL PARTNERSHIP

"Our REACH housing program relies on advocates at 16 programs across the state. Unlike our other partners, Turning Point's housing advocate serves survivors in the six counties in Turning Point's service area! The multi-county service area means we have the ability to connect with so many more survivors who need our help."

THANK YOU,

Mary O'Doherty  
Ohio Domestic Violence  
Network Executive Director



**Mary O'Doherty**  
Executive Director  
Ohio Domestic Violence Network



# THE TRUE MEANING OF IN-KIND

## THE IMPACT OF IN-KIND DONATIONS ON NON-PROFIT ORGANIZATIONS

Thanks to the generosity of the community, Turning Point was able to collect a total of **\$567,012** in in-kind support. This support is inclusive of donated time, services, and well needed goods that support our survivors while in shelter and even after they depart.

In the realm of philanthropy, the power of generosity extends beyond monetary contributions. In-kind donations, the provision of goods, services, or expertise, play a vital role in empowering non-profit organizations to fulfill their missions. This often-overlooked form of giving holds the potential to create a profound and lasting impact on the communities we serve.

### Diverse Forms of Support:

- In-kind donations embody a spectrum of support, ranging from tangible goods like clothing, food, and medical supplies to professional services such as legal advice, marketing expertise, and IT support. This diversity allows non-profits to address a wide array of needs within their communities, making a comprehensive and holistic impact.

### Strengthening Operational Capacity:

- For Turning Point, managing day-to-day operations and covering overhead costs can be a formidable challenge. In-kind donations alleviate some of this burden by providing essential resources without necessarily straining financial resources. Donated office supplies, equipment, or pro-bono services contribute to operational efficiency, allowing us to direct a greater portion of funds toward the core mission.

### Enabling Program Expansion:

- The ability to stretch limited resources further is a hallmark of successful non-profits. In-kind donations open doors for organizations to expand their programs and reach more individuals. For instance, a donation of educational materials can enhance the quality of the children's programming, while the provision of computers can enable an internal digital upgrade initiative to broaden its impact. Thanks to the generosity of **Greif**, we were able to provide new technology to our prevention team enabling them to deliver services to teens virtually and from anywhere.

### Fostering Community Engagement:

- The act of giving extends beyond the donor-recipient relationship; it fosters a sense of community and shared responsibility. When businesses, individuals, or other organizations contribute in-kind to Turning Point, it establishes a collaborative spirit that strengthens community ties. This engagement is invaluable and creates a network of support that extends beyond the immediate donation.

### Building Sustainable Partnerships:

- In-kind donations often serve as a foundation for lasting partnerships. Businesses that provide goods or services are more likely to become engaged, long-term partners, contributing not only resources but also expertise and organizational knowledge. These partnerships, forged through in-kind support, can significantly enhance the sustainability and resilience.

## Meet Turning Point Shelter Coordinators,

*who organizes all in-kind donations as they come into the organization.*

**Christy Tolle and Viv White**  
Shelter Coordinators



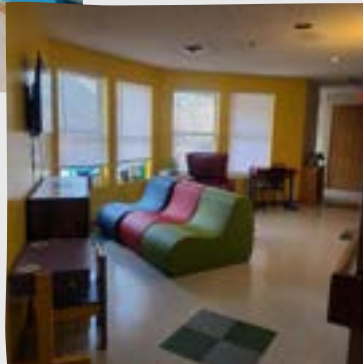
# DISCOVER A WORLD OF IMAGINATION IN OUR NEWLY RENOVATED CHILDREN AND TEEN AREA!

Thanks to the generosity of Lewis Center United Methodist, we are thrilled to unveil a vibrant and inviting space designed specifically for our young people! Our newly renovated Children and Teen Area is a haven where imaginations soar, curiosity is sparked, and the joy of learning and playing comes to life.

# 1.



## IMMERSIVE DESIGN



Step into a world of color and creativity. The Children and Teen Area has been transformed into a visually stunning environment, carefully curated to inspire. From playful murals to cozy reading nooks, every corner is an invitation to explore and learn while in shelter.

Teens now have a dedicated space to call their own. Comfortable seating, modern decor, and a curated selection of literature provide a welcoming atmosphere where teenagers can connect, study, and explore the vast world of literature tailored to their interests.

## SAFE AND INCLUSIVE

Our commitment to providing a safe and inclusive space for children and teens is unwavering. The renovated area is designed to be accessible to all, ensuring that every young reader feels welcome and empowered to explore the world of literature.

Come and experience the magic of our newly renovated Children and Teen Area! Whether your child is taking their first steps into the world of books, or your teen is searching for the next captivating story, our space is designed to nurture a lifelong love for reading.

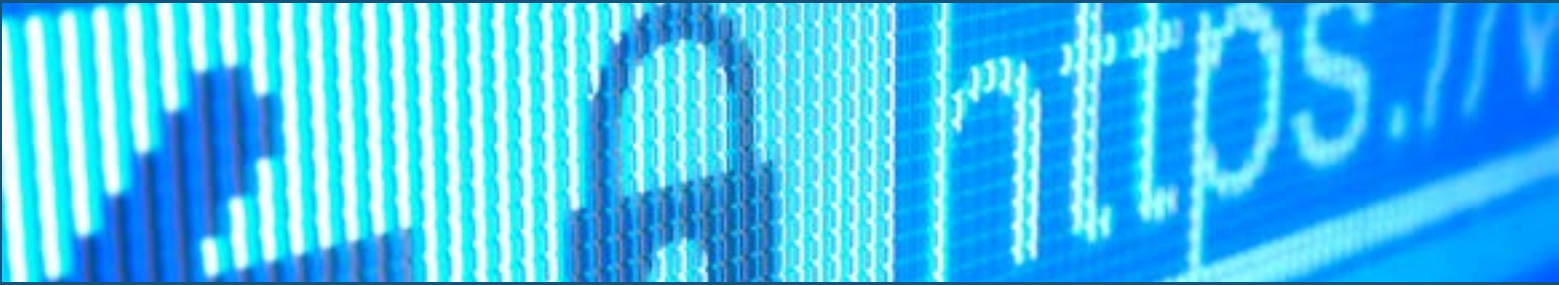
# 2.



**Audra Newland**  
Children's Coordinator







Click the photo above to visit the website

## NEW WEBSITE AND LOGO



In an era of continuous evolution, growth, and adaptation, we are thrilled to announce a significant milestone in our journey — the launch of our new logo and website. This marks a pivotal moment for us as we unveil a refreshed brand identity that not only captures the essence of who we are but also signifies our commitment to innovation, excellence, and the ever-changing needs of our community.

### The Symbolism Behind the Logo:

Our new logo is more than just a visual representation; it's a symbol of our values, aspirations, and the dynamic nature of our organization. Each element has been carefully crafted to reflect our core principles and to resonate with our audience on a deeper level.

**1. Modern Aesthetics:** The sleek and contemporary design of our new logo speaks to our forward-thinking approach. We understand the importance of staying relevant in a fast-paced world, and our visual identity reflects this commitment to modernity.

**2. Vibrant Color Palette:** Colors evoke emotions and convey messages without words. The vibrant colors chosen for our logo represent our energy, passion, and the diverse tapestry of our community. They reflect our dedication to inclusivity and celebration of diversity. Of course purple is the staple color for DV Awareness and the newly added teal is the color of universal support and advocacy.

**3. Dynamic Elements:** Dynamic shapes within our logo symbolize adaptability and progress. In an ever-changing landscape, we embrace innovation and seek to evolve alongside the needs of our community. The dynamic elements in our logo embody this spirit of continual growth.

### Revamped Website:

Our journey towards innovation doesn't stop with a new logo; we are equally excited to introduce our revamped website. This digital space serves as a window into our organization, offering an enhanced user experience and a wealth of resources for our community.

**1. User-Friendly Interface:** Navigating our website is now more intuitive and user-friendly. Whether you are a long-time supporter or a newcomer, finding information, connecting with us, and exploring our offerings has never been smoother.

**2. Engaging Content:** We understand the importance of meaningful content. Our website now features engaging articles, interactive multimedia, and up-to-date information, ensuring that every visit is an enriching experience.

**3. Responsive Design:** In an age where users access websites from various devices, our responsive design ensures that our website looks and functions seamlessly on desktops, tablets, and smartphones. This adaptability ensures that our community can connect with us anytime, anywhere.

### Celebrating Together:

This moment is not just about a new logo or a revamped website; it's about celebrating our shared journey and envisioning the future together. We invite each member of our community to explore the new website, engage with our content, and share your thoughts. Your feedback is invaluable as we continue to refine and enhance our online presence.

As we embrace this new chapter, we express our deepest gratitude to our community for its unwavering support. Here's to a future filled with innovation, collaboration, and shared success.

Visit our new website at [www.turningpoint6.org](http://www.turningpoint6.org), and let's embark on this exciting journey together.



# PROGRAMS AND SERVICES

## FY2022-2023 Service Statistics

	<u>Crawford</u>	<u>Delaware</u>	<u>Marion</u>	<u>Morrow</u>	<u>Union</u>	<u>Wyandot</u>	<u>Other or Unknown</u>	<u>Total</u>
<b>Crisis Calls</b>	57 (5%)	178 (15%)	283 (24%)	36 (31%)	54 (5%)	9(1%)	560 (47%)	1177
<b>Total Shelter</b>								
<b>Women</b>	15 (8%)	37 (20%)	52 (29%)	3 (2%)	9 (5%)	1 (1%)	65 (35%)	182
<b>Men</b>	0	1 (33%)	1 (33%)	0	1 (33%)	0	0	3
<b>Children</b>	18 (11%)	36 (22%)	54 (33%)	6 (4%)	5 (3%)	2 (1%)	41 (25%)	162
<b>Family Days of Stay in Shelter</b>	1043	2805	4842	565	752	12	4217	14,236
<b>Average Day of Stay</b>	36	40	55	63	54	4	58	47
<b>In-Shelter Transitional Housing # Families</b>	0	0	0	0	0	0	3 (100%)	3
<b>Stand Alone Transitional Houses # Families</b>	0	0	2 (50%)	0	0	0	2 (50%)	4
<b>Total Outreach</b>								
<b>Women</b>	37 (9%)	60 (14%)	131 (31%)	22 (5%)	41 (10%)	3 (1%)	129 (31%)	423
<b>Men</b>	0	4 (25%)	6 (38%)	0	1 (6%)	0	4 (25%)	16
<b>Other</b>	0	0	0	0	0	0	0	0
<b>Unknown</b>	1 (14%)	1 (14%)	1 (14%)	0	0	0	4 (57%)	7
<b>Teen School Prevention</b>								
<b># Students</b>	347	1122	413	228	571	237	0	2918
<b># Schools</b>	2	12	4	4	5	2	0	29

## Populations Served

### RACE

American Indian/Alaska Native.....1%  
 Race Unknown.....1%  
 Asian.....2%  
 Multiple Races.....6%  
 Black/African American.....7%  
 Hispanic.....5%  
 White.....60%

### AGE

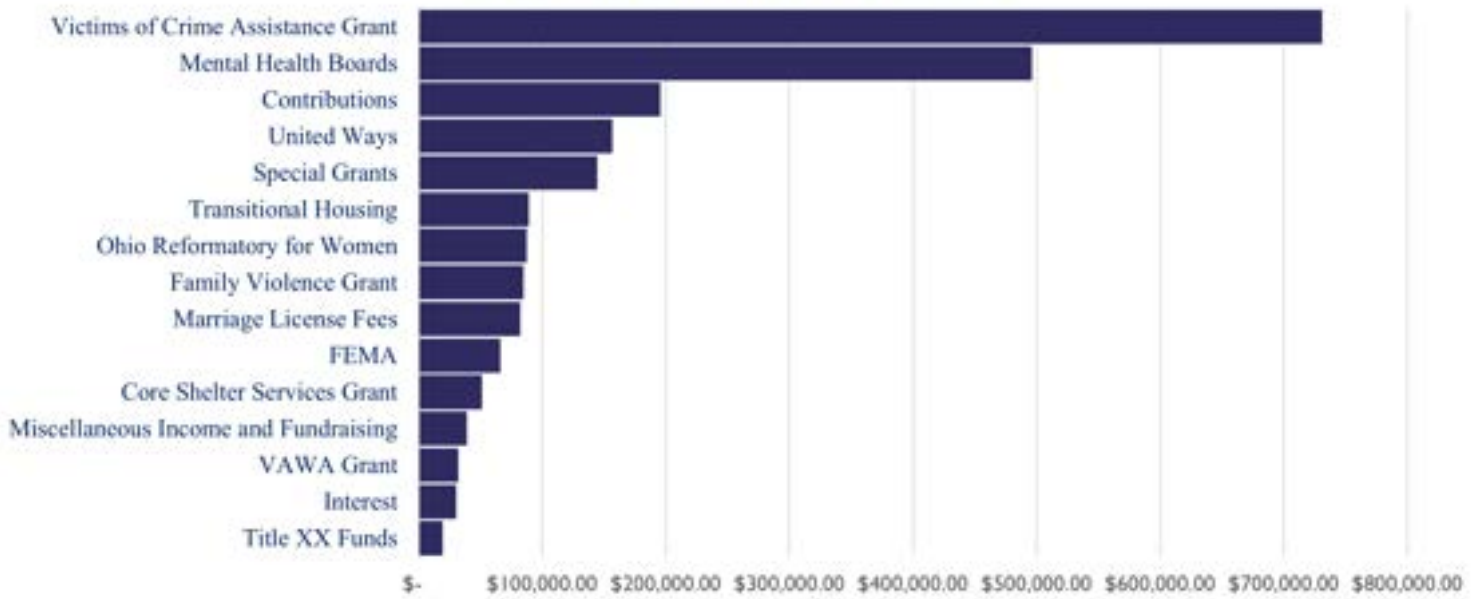
0-6 years.....19%  
 7-12 years.....7%  
 13-17 years.....4%  
 18-24 years.....8%  
 25-39 years.....59%  
 60+ years.....2%

### GENDER

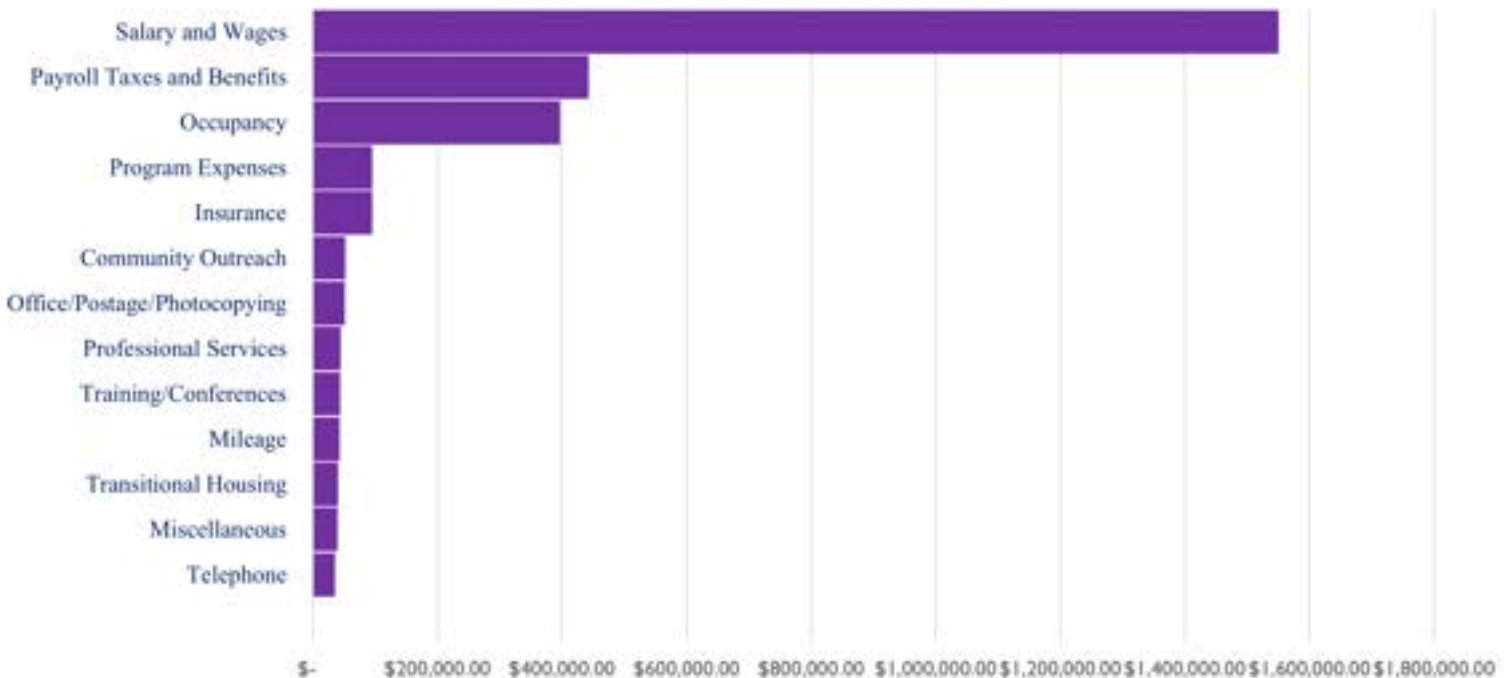
Female.....83%  
 Male.....16%  
 Transgendered.....1%

# FINANCIAL STATISTICS

### Support and Revenue Fiscal Year 2023



### Operating Expenses- Fiscal Year 2023





# TURNING POINT SERVING DOMESTIC VIOLENCE VICTIMS AND THEIR FAMILIES SINCE 1979



## TURNING POINT NEEDS YOUR SUPPORT!

JOIN OUR GIVING  
COMMUNITY

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VIOLENCE

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KNOWLEDGE IS  
POWER

[LEARN MORE](#)

We offer our heartfelt gratitude to our community of supporters! Our work would not be possible without the many people, companies, foundations and government entities who believe in our mission. If you wish to learn more, please visit [www.turningpoint6.org](http://www.turningpoint6.org). For volunteer opportunities, please contact our Volunteer Coordinator, Jenise Lefevre, at: [jlefevre@turningpoint6.org](mailto:jlefevre@turningpoint6.org). For fundraising information, or to make a financial contribution, please contact Turning Point President/CEO Amber Scott at [ascott@turningpoint6.org](mailto:ascott@turningpoint6.org)